

## **Ron Knight M.S.H. - Winchester Hospital**

Having collaborated with many consultants for emergency preparedness activities, Act for Safety LLC brings preparation, training and drills to a whole new level. Winchester Hospital partnered recently with Act for Safety LLC for our armed intruder preparedness education for our team. From the onset of our discussions for planning, the enthusiasm and experience brought by the Act for Safety LLC team was paramount for successful staff education, exercise development and actual functional exercise.

From Soup to Nuts, Act for Safety LLC was one stop shopping for our needs. They do not try to oversell you with services. They truly understand the needs of the customer, and are able to provide not one but multiple solutions for the organization to review to what is the best scenario that would meet the intent of the education for our team. One item that Act for Safety LLC recommended was filming the exercise, and development of an education video for staff who were not able to participate in the exercise. Not only is this video shown with new hires/annually to our team, it has been shared with our local public safety partners so it can orient them to responding to an event in a healthcare arena.

As part of the preparation, Act for Safety LLC coordinated with our local public safety agencies and brought them to the table for planning/participation purposes. On the day of our exercise, they not only were timely with having all the players ready to go on time. They assured all participants participated in a pre and post safety briefing to assure the exercise is facilitated in a safe manner. Act for Safety LLC has a wide range of experts in many disciplines and utilizes them the day of exercise to facilitate and evaluate the activities. Once the exercise is complete, a hotwash is conducted. Lessons learned and areas for improvement are discussed in a non-fault environment with the participants. Participants in the hotwash truly feel that sharing their observations is important and will help develop goals for improvement.

Once your training and exercise is complete, Act for Safety LLC will provide follow-up reports and always be available to assist you with identified opportunities for improvement and ongoing efforts to make your team better prepared for emergency situations.

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